



- Mission Hospice & Home Care serves patients and families in the San Mateo and Santa Clara County areas with quality care and compassionate end-of-life support.
- Founded in 1979, we are a local, independent nonprofit that has provided more than 15,000 patients and their families with physical, emotional, and spiritual support throughout the journey from a life-threatening diagnosis through death and bereavement.

## Our History

- In the late 1970s, our visionary founders, Helen Lagen and Marguerite “Mac” Nash saw the need for compassionate end-of-life care in San Mateo County.
- With the help of community members, they incorporated Mission Hospice as a nonprofit organization – and the country’s first hospice program – in March 1979.
- Their vision, dedication and commitment to community created an ongoing tradition of compassionate care that continues to this day at Mission Hospice & Home Care.

## Our Values and Culture

- We take the initiative to meet or exceed the realistic expectations of our clients, including physicians, caregivers, family members, community partners, and colleagues.
- We strive to be an employer of choice and the best provider of hospice and palliative care.
- This is achieved by a competent, culturally aware, attentive, respectful, and efficient team whose primary focus is the patient.
- Our culture is one of service and operational excellence. We take pride in our nonprofit status, service to the community, and local governance.
- The Board of Directors plays a significant role in supporting this culture.

## Our Mission and Vision

- Our Mission: We honor and supports people's wishes for the last phase of life by providing our community with exceptional end-of-life care and education.
- Our Vision: We envision a community in which death and dying are recognized as a natural part of life, and everyone is treated with compassion and respect.

## Our Services

- Intermittent hospice care at home or other care facilities – physical, emotional, spiritual support for life-limiting illnesses
- Transitional care for patients not yet ready for hospice
- 24-hour hospice care and family support in a peaceful, homelike setting at Mission House in Redwood City
- Bereavement support and counseling
- Community education

## Our Team

- We have approximately 130 employees and 180 direct and indirect care volunteers.
- We have 15 governing body members and partnerships with /support from local healthcare providers and community donors.
- We serve approximately 1000 patients every year with an average daily census of 150.
- Our annual revenues (predominantly from Medicare reimbursement) exceed \$25 Million.

## Our Network

- In 2019, together with Hospice of Santa Cruz County and The Elizabeth Hospice in San Diego, we founded the California Hospice Network.
- This statewide affiliation allows for free-standing, nonprofit hospices to come together to share best practices, contract with insurers, and reduce expenses through shared services.

## Once approved as a member of the Board of Directors, you must:

- Regularly attend and participate in Board meetings and committees
- Complete orientation requirements and submit all mandatory paperwork (confidentiality agreement, conflict of interest attestation, etc.)
- Become knowledgeable about and support all compliance and regulatory requirements
- Approve, support, and comply with administrative policies (leadership policies will be provided to all new Board members)
- Participate in strategic planning and establishing programmatic priorities
- Approve the annual operating budget and monitor financial performance
- Monitor organizational performance and associated improvements
- Be a PR advocate, attend MHHC functions in support of our mission
- Make a personal financial contribution and be involved in fundraising activities

Thank you!

- Please direct any questions to Dolores Gomez, CEO, at 650.554.1000 or [DGomez@missionhospice.org](mailto:DGomez@missionhospice.org).
- Please complete and submit the Board application found on our website: [www.missionhospice.org](http://www.missionhospice.org).

We appreciate your interest in joining our governance team!

