Community Report 2010

MISSION HOSPICE & HOME CARE

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Dwight Wilson
CEO

I am very excited to present the 2010 Annual Report. Over the past year, we've increased both the depth and quality of our services, providing hospice, Advanced Care and Transitions support to patients and families in the San Mateo County area. This growth is only possible through the continued support of our community.

I would also like to honor Karen Leonardini, who received our 2010 Lotus Award, and Borel Bank, which received our Community Recognition Award. We are very grateful for the support of the Sobrato Foundation, Sequoia Healthcare District and Hurlbut-Johnson Charitable Trusts.

We are extremely thankful for the energy, time and devotion given to us by the Mission Hospice Auxiliary. We and our patients are blessed by the commitment and care of our many volunteers.

I especially want to recognize the dedication, time and resources given our organization by our 20-member Board of Directors. We would not be where we are today without them.

Finally, I want to thank our staff for providing the excellent patient care and compassion for which our organization is known. It has been an honor to work and serve beside the great people of Mission Hospice & Home Care.

Sheila Young
Board Chair

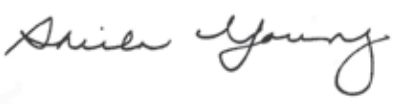
Thank you for your generous and ongoing support during a difficult and uncertain economic period for health care providers. Your contributions have enabled Mission Hospice & Home Care to expand its services and continue to provide quality care and compassionate support.

In addition to hospice care, we now offer both home health care and transitions care to patients in their last year of life. We continue to provide bereavement and volunteer support, as well as outreach and educational services to the community. As always, the cost of our services exceeds our revenues.

In 2010, Mission Hospice served 332 terminally ill hospice patients in San Mateo County, a nearly 25 percent increase from 2009. Our volunteers gave more than 8,400 hours, also a nearly 25 percent increase from the year before.

The Board would like to thank Dwight Wilson for his remarkable vision, his creativity, and his excellent leadership over the past year. We are thankful for the staff, the volunteers, and the Auxiliary for their hard work and dedication.

Thank you again for your support. To learn more, please visit our website at www.missionhospice.org or our offices at 1670 South Amphlett Blvd., Suite 300 in San Mateo.



Our Mission

Mission Hospice & Home Care is a charitable, nonprofit organization that provides quality professional care and compassionate support for patients and their families, with a special focus on end-of-life care. We serve San Mateo County and surrounding communities, and we seek to educate the public about the important role of hospice and home care.

Mission Hospice & Home Care was founded more than 32 years ago and is a local, independent organization structured to meet patients' unique needs. We're committed to providing quality care, with a culturally sensitive and individualized approach.

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The Mission Hospice & Home Care Team

About Our Team

Mission Hospice & Home Care employs more than 35 staff members, including physicians, full-time and on-call nurses, chaplains, home health aides, social workers and support staff. Our staff members are chosen for their special caring qualities.

Hospice Soars with the Johnsons

The Rev. and Mrs. Walter Johnson

Born in Connecticut, Walter Johnson was just three weeks old in 1933 when he set the national record as the youngest baby to be flown across the U.S.

"I guess I really feel a part of the whole history of flight," said Johnson, who became a private pilot as soon as he could afford flying lessons. Today, the Rev. Walter Johnson and wife, Esther, are also part of the history of Mission Hospice & Home Care.

They've supported Mission Hospice since the beginning and continue to do so now that he is retired from the chaplaincy at Mission Hospice and Esther has gone on "sustaining" status with the Auxiliary after being an active member for many years.

"I'm not a person who can go out and visit people, but I can support people who do," said Esther of her support of Mission Hospice.

"And you support me," added Walter. "We're not wealthy people but we're consistent. We always donate to be in the Benefactor's Circle and any time we want to honor someone, we donate in their memory. It's our way of continuing to support something that's been important to us since it began."

Johnson, who was chaplain at Peninsula Hospital from 1965 to 1995, was an early supporter of the hospice movement. "I felt there had to be a better way to help people die with grace and dignity," he recalled.

Walter also knew Marguerite "Mac" Nash, who cofounded Mission Hospice with Helen Lagen in 1979, and who was its first patient. He was with Nash in her final days and was involved in some of the first Mission Hospice meetings, making recommendations about the first chaplain (the Rev. Warren Dale).

When he retired from the hospital, he became chaplain at Mission Hospice. He retired from Mission Hospice in 2004, but continues to fill in when needed. He combines his interest in flying with his ministry by performing airborne burials at sea. He does 30 to 40 such burials a year, meeting with families to plan and perform the service as well as pilot the plane.

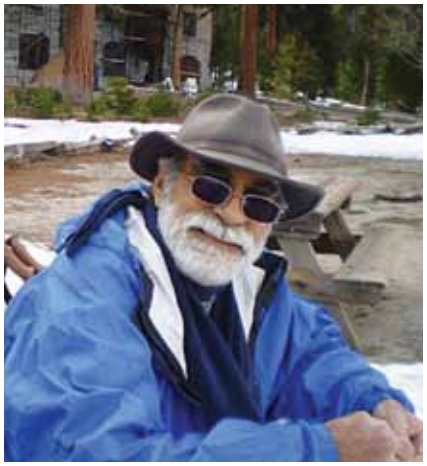
Walter and Esther met when both were students at Whitworth College in Spokane, WA. He'd majored in chemistry but a powerful spiritual experience turned him toward the ministry and psychology. Esther was majoring in music and secretarial sciences.

"I fell in love with her in the music carrels," Walter recalls. "She would melt me with her singing." He later attended the San Francisco Theological Seminary in San Anselmo and was ordained in the Presbyterian Church. They have three children, four grandchildren and are expecting their first great-grandchild this fall. Esther worked for many years as a medical assistant for three different local doctors. She has been a volunteer at Filoli Estate and continues to volunteer weekly at the information desk at Peninsula Medical Center in Burlingame.

Both Johnsons have Durable Power of Attorney documents asking that they be admitted to Mission Hospice service as soon as they qualify.

“It really troubles me when people put off seeking hospice care to the last minute,” Walter said. “When diagnosed with a terminal illness, and if you want to live as long as possible, as comfortably as possible, as actively as possible, call hospice as soon as possible.”

Fundraising Provides Care for Uninsured



Michael O'Brien

Michael O'Brien spent 10 years caring for his parents, both victims of Alzheimer's disease, in their San Carlos home. It was a full-time job for the former accountant, newspaperman, innkeeper and teacher – a job with no medical benefits.

In July, 2010, O'Brien's father, Michael Joseph O'Brien Jr., died and Michael was diagnosed with colon cancer. He's applied for MediCal, California's health insurance program for those who can't afford it, but his application has yet to be accepted.

Due to a pre-existing health condition, O'Brien, 62, had health insurance only when an employer provided it. His situation is not unique. The U.S. Census Bureau reports that almost one in every six American residents has no health insurance.

Mission Hospice & Home Care has always been committed to providing quality, compassionate hospice care regardless of a patient's ability to pay. Social workers help uninsured patients apply for coverage, but about 10 percent of Mission Hospice's hospice patients don't have it, according to CEO Dwight Wilson.

"Last year we provided 680 days of free care, which averages over 56 days a month," he said, adding that fundraising efforts have to cover the costs of unreimbursed care (see inside cover for the real cost of patient care).

O'Brien's cancer was in remission for about six months after chemotherapy, but his doctor told him earlier this year that he'd run out of options.

Mission Hospice & Home Care cared for Michael's father during his illness, and now Michael has the same team caring for him. Wilson said Mission Hospice gets two to five cases a year with a "second-generation" patient.

O'Brien's care team includes nurse Mike Russo, social worker Roby Newman, volunteer Curt Eslbernd and Chaplain Linda Siddall. His main caretaker is his brother Sean, who lives in Davis and also supervises care for their mother, now in an assisted living facility.

"It's nice just to have people around," O'Brien said. "I didn't realize I was an extrovert but I actually gain energy from, and feel better, when people visit."

It's been a comfort to have a team he already knew, he added.

"They're some of the most caring and dedicated people I've ever come across," he said. "They don't miss a thing and they're always looking for solutions, and they don't charge you a nickel."

Auxiliary Ups Funding Goals

2011-2012 Auxiliary Executive Committee Members: Dianne Del Grande, Marilyn Porto, Yolanda Crosby, Glenda Carney, Martha Melton and Amy Newman

Last year, the Mission Hospice Auxiliary donated more than $80,000 to support patients who cannot afford hospice care – more than double the amount for 2009 – with nearly $65,000 of the total coming from the "Luck, Be a Lady Tonight" fall gala.

The elegant 1950s casino night and dinner dance was the auxiliary's first major gala in five years, but it's definitely not going to be the last, according to 2011-12 Auxiliary President Marilyn "Lynn" Porto.

"This year, we hope to make even more on our gala, Jewels and Jeans, an 'elegant hoedown' scheduled for October 15th," said Porto, "If someone has a really good time, they'll bring more people the next year. If you have a successful gala, each year you need a bigger room."

Porto has put on successful galas for years at the Peninsula Humane Society and also is active in the San Francisco chapter of World Wings International. The organization of former employees of Pan Am World Airways has included Mission Hospice as one of the three charities it supports for many years, largely due to the influence of Alice Flynn, a longtime Mission Hospice Auxiliary member.

She and Porto met when both were stewardesses ("We weren't 'flight attendants' back then," says Porto) in the mid-1960s. Two years ago, Flynn made a deal with Porto.

"She told me, 'I'll join your auxiliary if you join mine,'" recalled Porto. She said she was surprised to be asked to be president after being a member just a year and half, but allowed that her experience in fund-raising played a major role.

June Field, the Auxiliary's immediate past president, said the organization has made a concerted effort to attract new members over the past couple of years and has succeeded in bringing in new people.

"We've been so pleased because so many of us are getting older and we needed new blood," said Field, a long-time member. She added that having Development Director Frances Freyberg and CEO Dwight Wilson attend many of the meetings also has injected new enthusiasm in the group.

Wilson said the auxiliary plays a crucial role in supporting Mission Hospice with its fundraising efforts. Traditionally, the auxiliary has sponsored an annual bridge tournament and a gala event every other year. Over the past decade, the group has contributed more than $450,000 to Mission Hospice. Next January, Mission Hospice will recognize the Auxiliary's ongoing support since its founding in 1984 with the 2011 Special Recognition Award at the 33rd anniversary celebration.

The Mission Hospice Auxiliary's Fall Gala

Luck, Be a Lady Tonight

Nearly 250 people attended the Mission Hospice Auxiliary's Fall Gala *"Luck, Be a Lady Tonight"* - an elegant, 1950s-inspired dinner, dance and casino night. The event, held October 30th at the Westin Hotel in Millbrae, raised almost $65,000 to support patients who cannot afford hospice care. This event and many other activities would not be possible without the tireless efforts of our gracious Auxiliary members.

Event Committee

Marian Soss, Honorary Chair
June Field, Auxiliary President
Margaret Flynn, Event Chair
Alice Flynn, Fundraising Chair

Karen Beainy
Glenda Carney
Yolanda Crosby
Sandy Dennison
Martha Melton
Amy Newman
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Maggie McAleer
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Dale Perkins
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Carole and Gordon Ringoen
Gail Ruxton
Ralph Schulz,
Dean Distributors
Grace Squire

2011-2012 Members of the Mission Hospice Auxiliary

The Mission Hospice Auxiliary is a group of dedicated volunteers who raise funds and increase awareness of Mission Hospice & Home Care services. Through special events like the annual bridge tournament and fall gala, as well as through their gracious help in the office, Auxiliary volunteers are indispensable to our organization.

Executive Committee

Marilyn Porto, President
Yolanda Crosby, 1st Vice President
Margaret Flynn, 2nd Vice President
Amy Newman, Recording Secretary
Roberta Smith, Corresponding Secretary
Martha Melton, Treasurer

2010-2011 officers are honored at the Mission Hospice Auxiliary Installation Luncheon

Standing Committees

June Field, Parliamentarian
Martha Melton, Auxiliary Social Events
Roberta Smith, Acknowledgements
Alice Flynn and Yolanda Crosby,
Corporate Sponsors
Sandy Dennison, Publicity
Glenda Carney, Historian
Grace Squire, Telephone
Dianne Del Grande, Liaison to the
Mission Hospice & Home Care Board

Pat Avanessian, Martha Melton and Sandy Dennison

Yolanda Crosby, Amy Newman and Glenda Carney

Active Members

Terry Arellano
Patricia Avanessian
Karen Beainy
Glenda Carney
Mary Chakos
Joan Connolly
Yolanda Crosby
Lois Crotty
Liz Davis
Dianne Del Grande
Sandy Dennison
June Field
Alice Flynn
Margaret Flynn
Sonja Harris
Michiko Ibuka
Hildur Kirchdoerfer
Sandra Lang
Karen Law-Hing
Mary Lehmkuhl
Lillian MacKenzie
Maggie McAleer
Martha Melton
Amy Newman
Joan Norcross
Marilyn Porto
Roberta Smith
Grace Squire

Joan Norcross and Joan Connolly

Sustaining Members

Marilyn Hagberg
Shirley Hamil
Carol Herz
Esther Johnson
Carol Moye
Gail Ruxton
Barbara Snedeker
Marian Soss
Florence Thom

Our Volunteers

Mission Hospice & Home Care volunteers are a special kind of people – they are the heart and soul of our care. Our direct care volunteers provide vitally important emotional and social support to our patients and their families. Our indirect care volunteers offer their time and talents in the office, assisting with mailings, special events and administrative tasks. In 2010, volunteers gave more than 8,400 hours of their time in support of Mission Hospice patients and families.

Bob Adams
Tom Ames
John R. Akin
Juanita Andersen
Terilyn Anderson
Peggy Andrews
Anne Audouin-Danet
Julie Bagneschi
Mary Banchero
Rick Barrelier
Tomoko Beebe
Janise Belson
Howard Bott
Lianne Davis
Frank De Martini
Cathy Delisle
Catherine Dupuy
Curtis Elsbernd
Rani Ferreira
Rose Finney
Nancy Flowers
Chuck Fontenot
Maureen Frazier
George Fulvio
Pam Gehrke
Carolina Gomez

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Julie Brody
Suzanne Bruce
Zoe Caires
Mel Canevaro
Darlia Clerico
Marge Cloherty
Mary Connelly
Anne Coogan
Chris Davis
Anne Goulding
Kris Guevel
Rosalie Guillen
Jackie Guzman
Jackie Harris
Maureen Hilliard
Will Holsinger
Vivian Hsu
Sue Kane

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Judy Karlsen
Helene Koenig
Christine Konkol
Mary Latham
Irene Lee
Robert Lindberg
Connie Lopez
Olivia Lopez
Curt Luck
Luisa Marin
Rodrigo Marin
Gil Martinez
Patricia Matthews
Faith Oh
Susan Parkinson
Brian Reis
Gail Ruxton
Susan Sabato
Rosmarie Schubert
Paul Smith
Ronda Tamaki
Jane Tan
Annette Taylor
Tim Taylor
Maria Torres
Kathryn Tsushima
Cathryn Tuley

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John McGhee
Diana Morro
Joan Morton
Donna Nelson
Amy Newman
Joan Oborne
Dianne Varden
Jeanne Weir
Audrey West
Ann Will
Marie Williams
Grace Yoshida

Our Sincere Thanks

The Second Annual "Night of Fun" at the Peninsula Italian American Social Club

More than 200 Mission Hospice supporters and members of the Peninsula Italian American Social Club attended the second anual "Night of Fun" Dinner and Dance Benefit in March to support patients who cannot afford hospice care. Guests enjoyed a traditional Italian dinner, auction and dancing to the live music of the Lou Roselli Band.

Event Committee

Stefano and Elena Quilici
Pat and Mavis Dianda
Pietro and Marcella Quilici
John and Roberta Bernat
Angelo and Angie Fanucchi
Emil and Lois Giannoni

Auction Donors

Robert Adams
Pat Dianda
Alice Flynn
Frances Freyberg
Il Fornaio Carmel
Don and Linda Jenkins
Mission Hospice & Home Care
Board of Directors
Joe Quilici, California Casting Inc.
Stefano Quilici
Sheila Young

Thanks to the generous support of our donors, Mission Hospice & Home Care continues to provide compassionate end-of-life care to residents of San Mateo County and surrounding communities. Donations help support patients not covered by insurance or Medicare, or when insurance doesn't cover the actual costs of delivering quality care and service. In 2010, that difference was approximately $5 per patient per day. Donations also power a number of critical, non-funded community programs such as the Transitions Program, Bereavement and Grief Support, and Educational Forums. Finally, donations enable us to launch important new programs such as the Advanced Care Program, which provides skilled nursing, medical and rehabilitation services for patients who have serious illnesses but are not yet ready or eligible for hospice care.

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Ruth Sherer
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Ned Benedict
Karlyn Bennehoof
Carol Bennett
Jeffery and Denise Benson
Anne Bergman

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Sallie Bernstein
Marion Berringer
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Catherine and Norman Berryessa
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Howard and Katherine Boyer
Emily Spiegel

Lois M. Brandt
G. Brandt

Barbara Brazil
Robert and Joan Bodenlos

Joanne L. Breaux
Douglas Bergman

Madalene Bregante
Rev. Walter and Esther Johnson

Jack and Harriet Brewster
R. H. and Agnes Perry

Carmelita Bridman
Linda Garrison

Burch
Gordon and Amy Miller

Elizabeth Burgard
Gordon and Amy Miller

Christian Burgin
John and Clare Ellen Nash

Father Ronald Burke
Ruth and George Chippendale
Catherine Cirimele
Raymond Washmera

Joseph Burkey
Phyllis Burkey

Walter Burnett
Joseph and Billie Le Blanc

Stanley Bush
Barbara Kohn

Werner "Buzz" Businger, Jr.
Emmie Ericson
Sheriff's Office, Staff at MSTF/WTF/SWP/WCC
Ken Taylor

Ralph Garcia and Bob Sawyer at the 31st anniversary

Vera Van Horn Boldenweck
Wendy Bresnahan

Marjorie Bolton
Janet Richards

Charles and Theresa Bonanza
John and Virginia Berten
Dolores Cornish
Paul and Karen Sprague

George Brown
Curtis Elsbernd

Dr. Raymond Brown
James Shypertt

Dora Bruno
Ray and June Bianchi
Con and Marlene Raboli

Paul Budesa
Don and Mary Lehmkuhl

Traci Bynoe
Pat and Mavis Dianda

Marion Caddell
Tom Caddell

Ron Cairns
John and Helene Quilici

Ruth Calonico
Karen and John Calonico

Joseph Cala, Jr.
Patricia Cala

Nadia Van Camp
Peter Van Camp

Frank Campos
Marilyn and Warren Hagberg
Dale Perkins

Eileen May Canning
Dianne Varden

Diana Carlascio
Patricia and Joseph Graff

Norma Carli
Catherine Arruda
Daniel and Patricia Ghelfi
Ralph and Jayne Huntsmen
Dena Moore
Diane Pettijohn

Thorsten Carlson
Sten Carlson

Elizabeth Carlson
Rev. Walter and Esther Johnson
Carol and Charles Mink
Jeanette Williams

Evelyn Casagrande
Nadine Dean

Lorenzo Casetta
Andree Casetta

Bruce Cassens
Eddie and Sharon Lee Cassens
John Cassidy
Sara Lee Jobe

Georgina Catonia
Concha Azzopardi

Chickie
Gordon and Amy Miller

Chuck and Theresa
Patricia Nassif

Anita Cimarusti
Antonio Cimarusti
Ray Franchini
Don and Shirley Fuqua
Gasparini-Beals Foundation
Elaine Meier

Betty Cingliano
Lillian and Jim Reardon

Ann Circosta
Rose and Sal Cefalu
Barbara Jurow

Gabriel Citrigno
Lillian and Jim Reardon

Doris Claussen
Rangal and Beverly Yorks

Cliff
Alice Jamieson

Robert Dal Colletto
Martha Paroli

Alan Contreras
Gordon and Amy Miller

Elena Cook
Jonathan Kleid and Robin Hampton

Dr. Jim Linehan and Sheila Young

Margo Cowley
Sarah and Robert Bell

Alexander J. Crabbe
Nancy and David Crabbe

Frank A. Curreri
Edith Curreri

Paul D'Angelo
Gloria D'Angelo

Joseph John Daniels
John Akin and Cynthia Lynch
Diana van Haeften

Robert Danielson
Burt and Marie Cohn

Lorna Dankwerth
Richard Dankwerth

Marilyn Jankowski, Nenita Lindo and Susan Freyberg

Evelyn R. Davino
Domenic and Evelyn Davino

Victoria Davis
Virginia Hall

Paul H. Debes
Otto Sommerhalder

Laverne Decker
Anonymous
Chester and Jean

Gloria Deming
Edna Acri
Dorothy Orchid

Lael DeMuth
John and Clare Ellen Nash

Ted DeSmedt
Joan Ward

Barbara Devencenzi
Eugene Devencenzi

Alice Dickerson
Wayne and Beverly Shomaker

Frances DiFalco
Lillian and Jim Reardon

Jeannette DiGrande
Frank DiGrande

Louis Dito and Frank Manzo
Lorene and Cliff Righetti

Renato Donati
Rena Donati

Dr. R. Judson Dowell
Alyce Gilmore

Eva C. Duerson
Gordon and Carmen Miller

Harry J. Dynes
Gene Bundgaard

Claire Emanuel
Joan Ward

Joseph Espinosa
Lillian and Jim Reardon

Manuel Esteves
Helen Bigelow
William and Joan Shaughnessy

Gisela Evans
Tammy Baltic
Anne Bergman
Paul Crim
Donald Eshelman

Beth Evans
Steven and Jo Ann Evans

Fleda Evans
Sara Lee Jobe

Gisela Evans
John and Diane Musgrave
Elizabeth Pendergast

Dick Faas
Curtis Elsbernd

Archie Fabbri
Dan Rogers

Lillian Faulkelson
Suzanne and Richard Gerson

Rachel Feferman
Nancy Flowers

Guido Ferrari
John and Gayle Dallara
Rita Merlino

John Ferrari
Savina Waldvogel

Maria Alice Figone
Stefano and Elena Quilici

David Fisher
Elsie Dab

Weldon Fisher
Marilyn and Bill Valvik

John Flaherty
Lucia Flaherty

Dorothy Flegal
Kathryn and Richard Breaux

L. W. Fleischer
Verena Fleischer

Barney Flynn
Robert and Patricia Giorni

Ray Flynn
Dan and Doreen James

Tom Foley
Dale Bieser
Marjorie Bieser
John and Cecelia Chan
Louise and Michael Foley

Peter Fong
Jennie Young

Jessie Fontana
Phyllis and Gabriel Persau

Rose Forbes
John and Pat Baylo
Catherine and Norman Berryessa
Albert and Lois Bertagna
Richard Fontana
Jerry and Rose Forbes
George Fulvio
Sue and Dick Furrer
Scott and Ellen Hallsted
James and Nancy McDonald
John and Pat Michelin
Joan and Daniel Murphy
Gloria Primeaux
Paula Zwagerman

Lisa Fosberg
Jacqueline and Jim Fosberg

Gus Franzella
AARP #2895 San Bruno
Angelo and Gloria Anconetani
Dottie Anderson
Norma Binning
Lil Lipsitz
James and Linda Murphy
James O'Leary and Judith Glenn
San Bruno Auto Center, Inc.
UFCW Retirees Club

Caroline Frati
Ruth Clark
Peggy Crist
Frank and Mary Galea
Nancy and Mark Gonis
Wendy and Robert Maccario
Doris Maez
Alfred and Josephine Romine
Michael and Ruth Stanziale

David Freed
Verna Freed

Rosalind Freilich and Joanne Freilich
Sallie Bernstein

Dorothy Freitas
John Freitas

Mark Friscia
Thomas and Carol Ricci

Dr. Walter Gaines
Beverly Gaines

Victoria Garrett
Thomas Allen

Werner Gerbert
Otto Sommerhalder

Cosmas Giannoulis
Catherine Giannoulis

Shirley Giarratana
Diane Leroi

Billie Giavia
North Burlingame Woman's Club

Jessie Gillio
Gaynora Fogarty

Ester Gillman
Sheila and Alan Gordon

Walter Gloistein
Anonymous
Glenda Carney
Laverne Gallagher
Michael and Carolyn Hutchins
Lawrence and Barbara Ross
Dolores Smuthwaite

Mary Gneo
Joe and Terri Ortisi

Perry Gonis
Nancy and Mark Gonis

Patty Firenze, Roby Newman, Dianne Covolo and Arnold McQueary at the 31st anniversary

Mike Boos
George Corey
Doris Crociani
Peggy and Bob Chapman
Donald and Doris Iusi
Dave and Terry Jackson

Don Galine
Dr. Craig and Mary Dennis
Michael Horst
Ann Nejasmich
William Smith

Michael Gallegos
Betty and Dan Gonzales
Linda and Jerry Ozanne

Julia Gonzales
Lillian and Jim Reardon

Kellmar Gonzales
Edwin Mack

Karen Beainy speaks at the 2010 Light Up a Life service

Arliss Goodman
Devra Foster

Edwin Gorgolinski
Lisa Fields

John Goslin
Kent and Jeanine TeKrony

Jim Goulding
Sharon Ball
Pierre and Joyce Bouquet
Charles and Joan Brown
Shirley Ertola
Meridith Goshorn
Anne Goulding
Lenore and Frank Heffernan
Barbara Johnson
Marilyn and J. Craig Karasky
Martha Legallet
Marianne Loftus
Winton Mather
Noralei Metcalf
John and Clare Ellen Nash
Merrill and Alicia Newman
Clara and Max Padilla
P. S. Price
Aleth and Dixon Reilley
Carla Roehl
Richard and Dianne Starr
Carol Trott
Jerome Vernazza
Lee Webb
Margaret Wells
Charlotte Willig
Irmi Wittig
Hans and Betty Wittwer
Evaline Wright

Jane Goulet
Bonnie Boone and Steven Barry Altshuld

Willa Green
Gloria Brown

Lillian Green and Charlene Green
Lucille Volens

John Gregus
Doris Gregus

Guido Del Grosso
Pietro and Marcella Quilici

Norbert Grund
Adele Grund

Berta Guerrero and Doris Armitage
Dan and Jan Foster

Thelma Guilian
Danette Magilligan

Richard Guiliani
Lillian and Jim Reardon

Christian Gulker
B.G. Baruh
Stuart Coxhead

Carl Halcovich
Louise and Richard Nelson

Marilyn Hales
Robert and Carole Ann Feiler

James P. Hall
Virginia Hall

Mildred Hanson
Dorothy and Robert Scanlan

Ken Harmon
Jok and Kirsten Legallet

Margaret Harrold
Marilyn and J. Craig Karasky
John and Clare Ellen Nash

Dottie Hedgepeth
Rev. Walter and Esther Johnson

Ann Heidenrich
Patricia and Hans Van Dam

Larry Heimeyer
Mary Del Bene

John Hellman
Howard Eisenberg

Bob Helmig
Con and Marlene Raboli
Kent and Jeanine TeKrony

Henry Hermann
George Thomas

Eleanor Hermitte
Barbara Musante

Eugene Herrera
Lillian and Jim Reardon

Roberta F. Hise
Glen Hise

Pauline Hogan
Robert and Patricia Giorni
Karen Wilson

Trish Hooper
Cathedral School for Boys
Victoria and Dick Sherman De Goff
Mary and Robert Dodge
Carol Gray
Jack and Betty Ken
Helen Lagen
Susan Witter

Enid Humfield
Delmar Humfeld

Mary Lehmkuhl and June Field at an Auxiliary luncheon

Sue Humphrey
Pat and Mavis Dianda

Dr. Gov Hutchinson
Dorene Goad

James L. Jackson
Audrey Jackson

Lillian R. Jankelson
Suzanne and Richard Gerson

Walter Janssen
Lorene Miller

Walter Jensen
Carol and Harry Dokouzian

Tina Martin John
Joe and Alberta Bruno

Evelyn Johnson
Susan Parkinson

Kathryn Jones
Arthur and Kathy Abram
Richard and Julie Allen
Daniel and Judy Ansaldi
Catherine Barranti
Debra Canonica
John and Concha Edmundson
Nina Fiore
Ling and J. B. Gibney
Jackie Guzman
Michael and Carolyn Hutchins
Ronald and Mary Lau
Kathy Lavezzo
Nancy Leatham and Ted Livingston
Elmer and Shirley Micheletti
Ann Nejasmich
Jeanne Patterson
Denise Rich
Charlie and Caroline Romeo
Sharon Tobin

Ruth Keller
Robert and Carole Ann Feiler

Eileen Keller
Renner Property Account

Dr. and Mrs. W. E. Kellogg
Korene Mangelsen
Eugene and Maureen Supanich

Jack King
Anonymous
Patrick and Kathryn Berry
Janet Bye
Robin Carr
Lynette Chandra
Julie Cody
Victoria and Dick Sherman De Goff
Katherine Ebrahimi
Gillian Ficarra
Margaret Fitzsimmons
John Harui
Jennifer Hertz
Betty Ann Johnson
Robert and Gary Johnson
Michael Kilijian
Claudia King

Tina King
Rory Bateman
Carolyn Brownson
Henry and Glenda Cobb
Maria Deguara
Kay Grass
Suzan Jacques
Laverne and Andrew King
Joan Parsons
Gordon and Norna Sheehan
Judy Tuck

Walter V. King
Laverne and Andrew King

Diane Knecht
Tom Knecht

Betty Koizumi
Saburo and Masako Nagumo

Paul Kokezas
Kathleen Kokezas

Lisa Koppel
Carol Kary
Robert and Mildred Waite

The Threshold Choir performs at the 2010 Light Up a Life service

Howard Karr
George Thomas

Herman R. and Dorothy M. Katz
David Katz

Norman W. Kavanaugh
Lee Kavanaugh
Jose and Kathy Leon
Muriel and Mark Lundgren
Nancy Lutzow
Katherine Murphy
Mary Nugent
Susan Parkinson
Walter and Elsie Saito
Susan Sharfman
Margaret Thomas

Marguerite Rubel Kuchenbecker
Jonathan Kleid and Robin Hampton

Ted Kyriakis
Zoy Kyriakis

Helen Ramstad Lane
Dale Perkins

Norton Langley
Arnold and Dorothy Breit

Mary Lanzone
Joseph O'Dea and Catherine O'Dea

Mary LaRosa and Cherie Beals
Dan and Doreen James

Richard Laverty
Lydia Baldanzi

Ted Lee
Katherine Lee

Carl Leijon
Laurie Lane

Tim Lemburg
Judith and Fred Karlsen

Kent Lenci
Robert and Ruth Woolf

Charles Leonhardt
Norine Pera
Lillian and Jim Reardon

Anthony W. Lidgate
Susan and Gerald Mace

Marty Lieberman
Arlayne Lieberman

Lorna Van Linge
John and Clare Ellen Nash

Madeline June Loftis
Lorene Miller

Maxine Lundquist
Carol Park

James M. Lundy
S. W. Chen

Edith Lurie
Carol and Alan Feren
Patty and Dennis Pasquini
Donna Saberman

Thomas Lynch
Debbie Bianchi-Teach

Attendees honor loved ones at the 2010 Light Up a Life service

Dorothy Maddox
Leslie Perucca

Henry and Edith Mahnken
Charles and Anne Mahnken

Tammy Maltby
Marcella Lee

Aurora E. Marcheschi
Luigi Marcheschi

Enrico Marchesin
Albert and Lois Bertagna
Herb and Lora Cattell

Rich Marshall
Thomas and Carol Ricci

Jean Mason
Verl Mason

Isabel Massucco
Bernard Casazza

Dale Matheny
Northern California Carnival Club
San Joaquin Valley Carnival Glass Club

Eileen Mauss
Dale Perkins
Robert Sawyer

Pauline McCann
Nancy Anderson
Clifford Hansen

Evelyn McCarthy
Carolyn Gerst

Lynn McCarthy
Savina Waldvogel

Evelyn McClain
George Stout

Charlotte McCloskey
Marian Soss

Margaret McCool
Albert and Lois Bertagna

Grace McCoy
Curtis Elsbernd

Ilda McGinness
Mary Whitehead

Anne McMahon
Joseph and Catherine O'Dea

Alice McNamara
Nancy Glasson

Carmelita Austria Medina
Jan McCracken

Dino Mencarini
Stefano and Elena Quilici

Mary Jane Meneses
Anonymous
Catherine Coates
Josephine Dibattista
Albert Grubish
Eileen Keating
James and Patricia Minor
Matthew and Frances Munoz
Jesse and Joan Perez
Donna Ramos
Karen Sachs
Janice Schmitz
Sinnot School
Dora Jean Swartz
Warner Bros. Television
Richard and Amy Yoshida

Derek Mersh
Valerie Mersh

Gloria Guttierez, Jack Smith and Roberta Smith at a staff and volunteer gathering

Barbara McKee
Rose Marie Jacobberger
Richard and Janet Sjoberg

Lorraine McLean
Robert McLean
Bill McLean

Pierina Mezzetta
John and Gayle Dallara
Rita Merlino

Pierina Marie Mezzetta
Jerry and Karol Podesta

Doris E. Mickelson
Lois Scott

Elizabeth Miles
Nancy and Lewis Stanton

JoAnn Miller
Mary Gonzalez

Marie Miller
Kent and Jeanine TeKrony

Lt. Col. Robert Millhauser
Luisa Anderson
Thomas and Gladys Callan

Carl Minerva
Mike Minerva

Donald Modena
Norine Pera

Gerrie Mojas
Gail Ruxton

Mario Montellato
Max Antoniazzi
Herb and Lora Cattell

Olga Montoya
Jan McCracken
Catherine Rouhani

Dave Moore
Mary Ann English

John Moran
Philip and Barbara Lyons

Edwin J. Morey
Marvin and Doris Stark

Kathy Moroney
Ralph and Margaret Ho

June Morrison
Freda Buchanan

Michael Moss
Betty and Jack Moss
Melody and Dan Pagee

Bob Musso
Ron and Maureen Gable

Carolyn Musto
Nancy Robertson

Elki Nakagawa
Jo Anne Nakagawa

Marguerite (Mac) Nash
Kathleen Brown
Dave and Kari Litwak
John and Clare Ellen Nash
Betty and Thomas Obert

Julia E. Nelson
Patricia Kaspar

Evelyn Newmark
George Thomas

Ada Nicolopulos
Joe and Alberta Bruno

Lawrence R. Nilmeir
Marjorie Kerler
Clyde and Aurora Mitchell

Twyla Noller
Paul and Lois Briley

Leigh Norling
Zanette Cornman
Fletcher Family
Joseph and Debra Rockmore

Judith Nydam
Joseph O'Connor

Jim O'Brien
E. A. Begovich

Joy O'Laughlin
Lillian and Jim Reardon

Mervyn Obujen
Frank and Gloria Pease

Agnes Ohm
Manfred Ohm

Kimie Oiwa
Shirley Oiwa

Audience members at the 2010 Voices for Hospice concert

Mario Oneto
Patricia Stark

Tokie Onizuka
Pat and Mavis Dianda

Beverly Burkhalter Osgood
Rita Robison

Darrel Owen
Jack and Jackie Grant

Mary Paoli
Thomas Paoli

Ray Parenti
Nancy Bachtold

James J. Parker
Irena Parker

Phillip Parson
Robert and Patricia Giorni

Janice Paslin
Renato Salvoni

Sally Patton
Mary Lou and Dean Mawdsley

Pauline
Michael Parsons

Elizabeth Pearson
Patricia and Kenneth Howarth

Angelo Pellizer
Savina Waldvogel

George Pena
Joe and Loretta Ramirez

Ray Perry
Dale Perkins

Virginia Petraglia
Arlene Mulqueeney

Rosemarie Petrocchi
Carol Moye

Art Pettinicchi
DiAnn Bormes
Beverly Liberale
Venice, Ray, Caleb and Hannah Scherer

Mary Griffen Pischoff
Stan and Bee Lann

Evelyn Polzoni
Carol Gray

Gwen Pons
Diane Cohen

Charles Porter
Stefano and Elena Quilici

Sam Portnoy
Mary Ann and Fred Bierbrauer

Robert Del Porto
Tony and Sandy Ferrari

Michael Potoroff
Judith and Fred Karlsen

Daniel Primeaux
Burt and Marie Cohn

Millie V. Prossima
Thomas Prossima

Kathryn Nourse, Hank Nourse and Jean Garcia at a staff and volunteer gathering

Ben Piazzale
Patricia Woolsey

Laura Pickett
Albert Pickett

Loretta Pieraccini
Dario and Loretta Pieraccini

Grier Pierce
Julia and Dennis Pierce

Helen Pincus
Edna and Raymond Pincus

Maria Pugliese
Stefano and Elena Quilici

Annunziata Quilici
Stefano and Elena Quilici

Paul and Alice Ragghianti
Lynn and Roy Ragghianti

James Ransom, Jr.
Florence Ransom

Robert Randolph
Robert and Carole Ann Feiler

Margaret Ratcliff
Jacqueline and Jim Fosberg

Shirley Ann Redden
George Redden

Lois Reed
Russell and Barbara Reed
Sheri Lynn Reed

Stewart Reed
Sheila Reed

John Regan
Dan and Doreen James
James Tremont

Elaine Rehbock
E. Robert Penrose

James H. Reid
Kathryn and Richard Breaux
Andrea Reid

Ray S. Reinertson
Marie Reinertson

Frank Ricci
Martin and Arlene McCue

Caroline Rickey
Barbara Tyler

Ruth Rippner
Howard Mechalovitz

Kate Clark Roach
Karen and Tom Leonardini

Geede Roberts
Eileen Oliver
Ken and Carol Zemel

Evelyn Robillard
Renette Robillard

Bud Roduta
Jayne and Tuck Chin
Alice Lee

Adoria Roduta
Donna Roduta

Phyllis Rognier
Chris and Elizabeth Rognier

Peg Roman
Morris and Chrystal Smith

Robert Romanovsky
Danette Magilligan

Sheila Rose
Lyn and Richard Stein

Earl Rosell
Virginia Hall

Bertram Rowland
Bailard, Inc.
Lisa Baker
Burke Burgin
Elaine and George Cohen
Claudia Macmillan
Marian Soss

Fred (Beba) Ruggeri
Vincent and Elaine Scotto

George Ruxton
Gail Ruxton

Harry Y. Sakai
Shizuye and Richard Isao Sakai

Capt. Fred Salvia
Catherine and Chas Heinbockel

Elfriede Sanders
Evelyn Most

Pete Santiago, Jr.
Jeanette Santiago

Joseph A. Santino
James Laumond

Carolina Sarti
Stefano and Elena Quilici

Ellen Sawyer
William Gerecke
John and Maureen Hostetter

Lillian MacKenzie and Gail Ruxton at an Auxiliary luncheon

Eugenia and Paul Watermulder

Jill Scapazzi
Otto Sommerhalder

Pearl Scarborough
Kent and Jeanine TeKrony

Ernest Scheppler
Carol Park

Mark Schmeeckle
George Thomas

Valerie Schmidt
Barrett and Susan Baskin

Dorothy E. Schneider
James and Janet Robb

Don Schooley
Joe and Alberta Bruno

Jerry Schwartman
Jonathan Kleid and Robin Hampton

Tom Serafini
Stefano and Elena Quilici

Michael Serinsky
Sheila and Alan Gordon

Mark Severi
Al and Teresa Camilleri

John J. Sheil and Ann Sheil
Luanne Dunlop

Sandra Sherry
Barbara Ballarin

Marcus Shimoff
Marci Jean Shimoff

Ben Simon
Lee Simon

Antoinette "Toni" Skalko
Diana Costanzo

Jane Sorensen
Hope Baird
Mike and Arlene Edminster

Elaine Sorenson
Kenneth and Carolyn Fowler
Fred and Carol Ley
Margaret Rasnick
Marilyn Rogers
Patricia Ruth
Betty Wiswell

Jill Spencer
Frederick and Melanie Yeager

Stansfield Family
Elizabeth Tough

Robert Stark
Susan Stewart

Edwin Stein
Sally Oken

Hardy and Jan Stephens
Suzanne Weeks

Gladys Stewart
Don and Gladys Stewart

William P. Sullivan
John Akin and Cynthia Lynch

Samir Takla
Laura Hubbard

Mary Chakos, Margaret Flynn and Mary Chigos at an Auxiliary luncheon

Fotini Smiles
Gordon and Linda Nagare

Sarah A. Smith
S. P. and Joan Smith

Donna Snyder
Virginia Hall

Donald G. Tembreull
Michael and Judith Tembreull
Mary Tembreull
Terry Tembreull

Doris Temple
Gloria McIntyre

Richard Tessmann
Anne Williams

Joseph and Marguerita Thomas
Robert and Joan Bodenlos

D.J. Thomas
Nancy Frank

Sue Thomas
Louise Karr
Burton Newmark
George Thomas
Lewis Weil

Gale Thompson
Patricia McEvoy-Smith

Dan Thurston
Fred and Carol Ley
Dan Rogers
Nancy and Bill Seley

Alice Biggie Tong
Bill and Eloise Fong
Albert and Lynnette Lee
Helen Lee
Leslie and Ben Lowe

Edward F. Towers
Mary Towers

Joan Travers
Jennie Young

Gail Norcross Triguerio
H. A. and Joan Norcross

Wes Trom
Judith and Fred Karlsen

Con Tsaconas
Wanda Ross

Victor Tsuskman
Tony and Sandy Ferrari

Donald Tucker
Janet and Ray Allara

Walter Tuckett
Mary Del Bene
Jack and Jackie Grant

Dorothy E. Ullo
Gaynora Fogarty

Anna Venturi
Gaynora Fogarty

Clyde Volens
Lester and Ruthild Candee
Lucille Volens

Leigh Walker
Judith and Fred Karlsen

William "Bill" Walsh
Arlayne Lieberman

Bob Sawyer, Sheila Young, Dwight Wilson, Mary Chigos and Dr. Jim Linehan at a staff and volunteer gathering

Wanlass
Frances and Rudolph Schutzer

Dolores Weber
Gaynora Fogarty

Jay D. Webster
Robert Webster

Helen Weil
George Thomas

Jim Westjohn
Gail Ruxton

Grover Wheeler
Boyd and Vickie Plaine

Rosie Whitelock
Patricia and Joseph Graff

Marvin Wilkerson
Roberta and Jack Smith

Dr. Dick Wilkins
Floyd and Charlene Alfson

David R. Williams
R. Coltart

Richard (Dick) Williams
UFCW Retirees Club

Cecila Van Winkle
Lorene Vella

Jeffery Winter
Danette Magilligan

Henry Witkowski
Mr. and Mrs. Daniel Colangelo
Reed and Beverly Deluca

Jim Witt
Jeffery and Denise Benson
Elizabeth Cerruti
John Cory
Janet Dickerson
Jack Ditty
James Fitzpatrick
Fred and Carol Ley
Mr. and Mrs. Don Novitzky
Ed and Pola Plowden
Patricia Ruth

Al Wittig
Anne Goulding

Ruth Wolff
Ned Benedict
Joelle and Russell Benioff
Hepps Insurance Services
Douglas and Arlene Holt
Charles and Feralee Levin
Marvin and Andrea Lewis
Todd and Linda Zucker

Art Woodman
William Fritz

Bert Yalowich
Don and Hope Robinson

Marvin York
Lillian and Jim Reardon

Yvonne Zaro
Lawrence Zaro

Maralyn Zelver
Joanne Ricci

Our Mission

Mission Hospice & Home Care is a charitable, nonprofit organization that provides quality professional care and compassionate support for patients and their families, with a special focus on end-of-life care. We serve San Mateo County and surrounding communities, and we seek to educate the public about the important role of hospice and home care.

Mission Hospice & Home Care was founded more than 32 years ago and is a local, independent organization structured to meet patients' unique needs. We're committed to providing quality care, with a culturally sensitive and individualized approach.

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The Mission Hospice & Home Care Team

About Our Team

Mission Hospice & Home Care employs more than 35 staff members, including physicians, full-time and on-call nurses, chaplains, home health aides, social workers and support staff. Our staff members are chosen for their special caring qualities.

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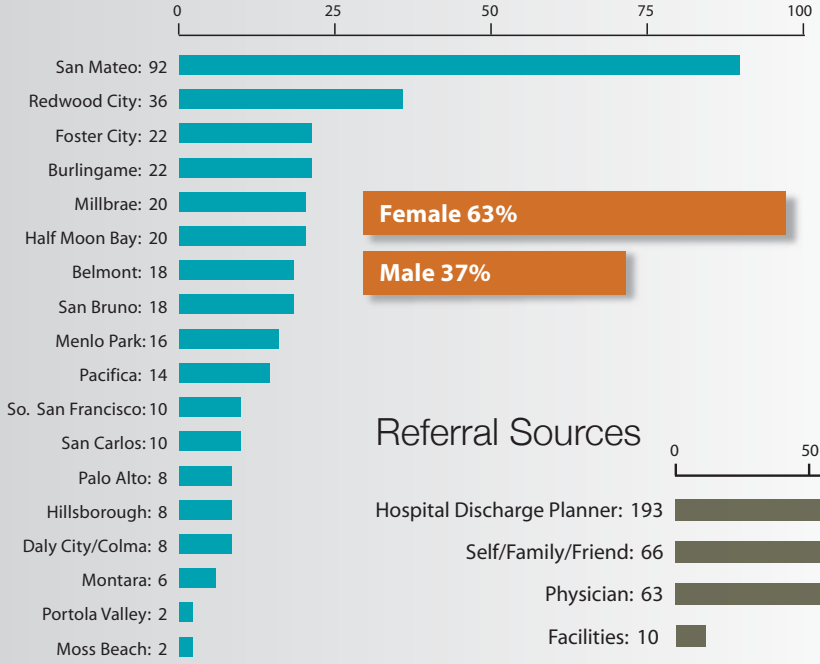
2010 IN REVIEW

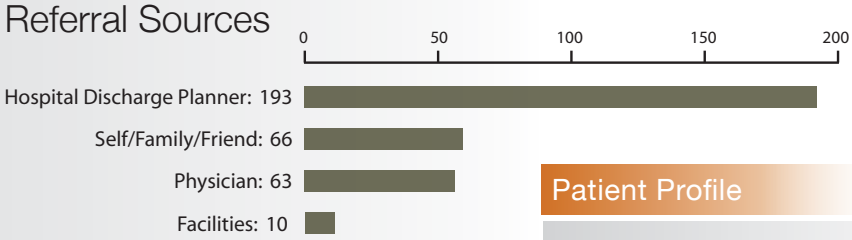
Patient Distribution



Female 63%

Male 37%

Referral Sources



Medical Services:

Staff Visits Made: 8,752
Average Visits/Calls per Patient: 26
Average # of Patients per Day: 52
Average Patient Days in Program: 58
Total Patient Days: 19,159
Total Patients Served: 332
Total Free Patient Days: 680

Patient Profile

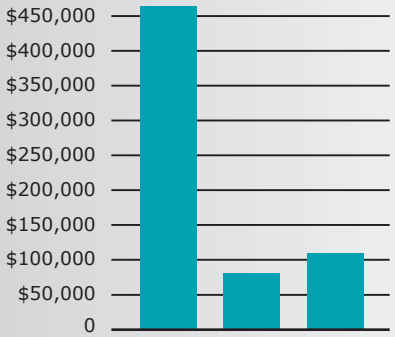
Cancer Diagnosis: 52%
Other Diagnosis: 48%
Age Range of Patients: 15-103
Average Age: 82

Volunteer Hours Donated

Indirect and Direct Care: 6,688
Bereavement: 159
Auxiliary: 1,590
Total Hours: 8,437

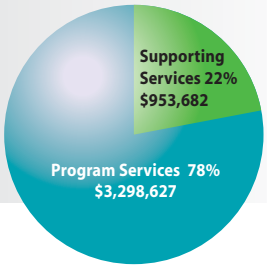
2010 A Commitment to Excellence

$205 Average cost per patient per day
$199 Average insurance reimbursement per patient per day
$5 Cost Over

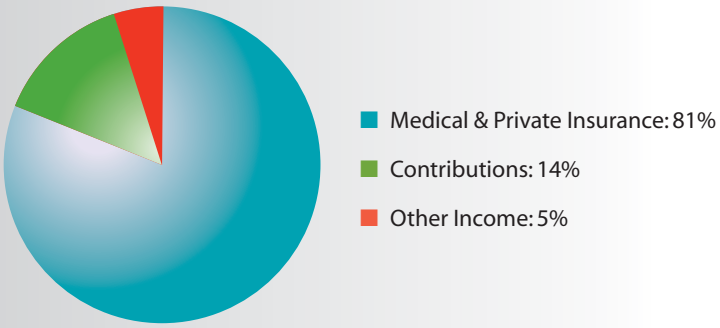


Donations and Memorials $458,629
Grants $86,250
Special Events $114,479
Total $659,358

Services



The Real Cost of Quality Care



$3,784,490 Total Medicare & Private Insurance
$659,358 Total Contributions
$226,691 Other Income

$4,670,539 Total Income
$362,880 To Reserves

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